## **Improve Process Optimisation**

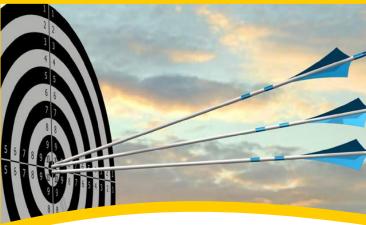
CRS-Q-0035143-EVS

Funding Validity Period: 1 Jan 2019 - 09 Nov 2020

## **WSQ Environmental Services Framework - Level 4**

This course will equip learners with the technical skills and competencies in analysing and developing, reviewing of plans for process improvement and optimisation.







## At the end of the course, the learners will be able to:

- 1. Evaluate business function performance to identify and develop opportunities for process improvement
- 2. Develop plans for the implementation of improvements and optimisation of processes
- 3. Determine and deploy resources as required for enhancement of processes to be optimised
- 4. Conduct pilot testing / prototyping to determine effectiveness of process improvement initiatives within a business unit
- 5. Review shortcomings and further refine processes

## Who Should Attend?

Executives and managers from the Cleaning Operations, Waste Collection, Materials Recovery, and Treatment and Disposal sectors who are currently in a supervisory or team management role, or aspiring to that role.

**Training Hours:** 16 Hours **Assessment Method:** Written Assessments, Case Studies **Assessment Hours: 2 Hours** Mode of Delivery: Lectures, Presentations

Entry Requirements: Minimum GCE 'N' Level

Course Fee: SSG Training Grant is only applicable to Singapore Citizens & Permanent Residents, and is subject to approval.

Full Course Fee Before Funding		Net Course Fee (with GST) Payable By Candidate After:			
Before GST	With GST	SSG Training Grant @ 95%	SSG Training Grant @ 90%	SSG Training Grant @ S\$17/hr	SSG Training Grant @ S\$15/hr
\$578.00	\$618.46	\$69.36	\$98.26	\$312.46	\$348.46





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