

Measure and Plan Own Performance And Behaviour

WSQ Level 3

CRS-Q-0030915-BM

Funding Validity Period: 1 Jan 2019 – 3 Mar 2021



Course Overview

This course addresses the skills and knowledge that you require for evaluating and planning your performance and behaviour to support organisational strategies and objectives. These include the ability to identify your roles, responsibilities and key performance indicators, evaluate your performance and establish actions for improvement.

Learning Outcomes

By the end of the workshop, you shall be to:

1. Identify own roles and responsibilities to support organisational strategies and objectives
2. Identify and understand own key performance indicators to support organisational key performance indicators
3. Augment own performance to ensure alignment to organisational objectives to improve organisational business processes

Who Should Attend?

Department Heads and those identified for supervisory or leadership positions.

Training Hours: 8 Hours

Assessment Hours: 2 Hours

Entry Requirements: Minimum Secondary Education

Assessment Method: Written Assessment, Oral Questions

Mode of Delivery: Lectures, Presentations

Course Fee: SSG Training Grant is only applicable to Singapore Citizens & Permanent Residents, and is subject to approval.

Full Course Fee Before Funding		Net Course Fee (with GST) Payable By Candidate After:			
Before GST	With GST	SSG Training Grant @ 95%	SSG Training Grant @ 90%	SSG Training Grant @ S\$17/hr	SSG Training Grant @ S\$15/hr
\$298.00	\$318.86	\$35.76	\$50.66	\$148.86	\$168.86



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